

## **Practical Zoom Hints From BRCLL:**

1. Your best Zoom connection will occur when all programs on your computer are shut down except email, then click on the emailed blue link to enter the Zoom meeting, with password.
2. When the speaker begins Screen Sharing, if Zoom recognizes that your bandwidth (Wi-Fi) is too low to run Video and Audio, Zoom will shut down your visual and only allow sound, which takes less bandwidth.
3. If bandwidth strength from your provider drops momentarily, you may have issues. This may be cleared by leaving the Zoom class, closing internet connection and clicking on the emailed blue link to get back in.
4. If your Wi-Fi is being used by other devices or programs, technical issues may occur unless you have strong Wi-Fi.
5. Camera off during Screen Share helps minimize participants' screen freeze/tech issues with bandwidth.
6. When experiencing technical issues during a Zoom meeting, leave the meeting, close internet connection and rejoin through the emailed blue link.
7. Sound, or wireless ear pod, issue? Delete Zoom from your computer application and reinstall (newer download fixed the problem).
8. No camera? No problem. You can still watch Zoom video; you just won't be seen.
9. No microphone? Your computer should have a small round port on the side that you can plug in ear buds, which have a built-in microphone so you could talk in a Zoom meeting.
10. Chromebooks: Use the official Zoom app in the Chrome store, via search on ChromeOS.